

Crown Scores a Hat Trick for New Zealand



HOWZAT! For the third year in a row Crown Relocations New Zealand was awarded the coveted QUEST Worldwide Quality Award.

The QUEST Award measures service standards across the entire Crown network of 50 countries in quality, training, administration, customer satisfaction and front line operations.

In addition, for the first time ever Crown Relocations New Zealand was also pronounced the "Moving Services Business of the Year" in the entire Asia Pacific Region.

These achievements are only possible given our clients' continued support and the dedication of the hundreds of local Crown staff who make it happen everyday throughout New Zealand from our 10 branches nationwide.

On behalf of Crown Relocations I would like to thank you all.

*James Logan, Country Manager,
Crown Relocations New Zealand*



WELL CONNECTED WORLDWIDE

So whether you're moving across town, across the country or around the world, let us show you why we are considered the very best in the moving business.

🏠 PACKING

🏠 MOVING

🏠 SHIPPING

🏠 INSURANCE

🏠 STORAGE

🏠 PET TRANSFER

🏠 VEHICLE TRANSFER

🏠 HOUSE CLEANS

Phone 0800 2 CROWN

www.crownrelo.co.nz

CROWN
RELOCATIONS

Advert for Kia Ora Magazine
Final size to be 210 x 275mm

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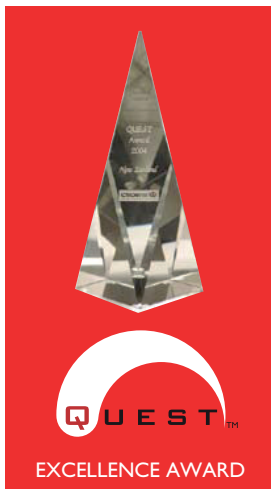
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Flyer based on Kia Ora Magazine Ad
Final size to be 210 x 297mm

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- 🏆 Excellence in Packing and Transport means best protection
- 🏆 Excellence in Insurance Claim Ratios means less damages
- 🏆 Excellence in Planning and Logistics means less service issues
- 🏆 Excellence in Financial Accuracy means no surprise costs
- 🏆 Excellence in Customer Feedback means Very Happy Customers



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GUARANTEED EXPERTISE YOU CAN TRUST EVERY TIME

SGS

Crown Relocations has been independently audited by SGS Group for their standards in business management and practice, and accordingly they have received the following applause.

"I was impressed throughout the audit with the strong customer focus demonstrated by both management and staff. This was confirmed with clients during the audit. In twelve years of auditing I have not encountered a company as dedicated in delivering total client care."

SGS is the world's leading inspector, verification, testing and certification company.
When you need to be sure.

Dave Isaac - Senior Auditor

comm/CR08

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Advert for NBR

Final size 260 x 380mm Paper size 410 x 280mm

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OUR OPERATING CULTURE

Crown Worldwide (NZ) Ltd is committed to the following Operating Culture to govern our day-to-day work and interactions – both internal and external.

Our goal is to be the acknowledged leader in all aspects of our business through the provision of Total Quality Service, Systems and Solutions.

We are committed to continuous improvement and the elimination of service errors – what is considered best practice today will be bettered tomorrow.

We aim to deliver a full measure of service for fair compensation in every instance.

We are One Company, we are inter-dependent and understand that to achieve a superior service requires a dedicated team effort with no boundaries.

We respect and appreciate the trust our customers have placed in us to safeguard their personal possessions and property.

We have a customer-centric approach where we identify and respond to our customers needs and issues in a proactive and relational manner.

We communicate in a cooperative and respectful manner that minimises misunderstandings and conflict.